

Granite State Electric
All Customer Expense Lead
Calendar Year 2008

	Type of Service	Invoice Amount	Service Lead	Days Elapsed	Total Lead	% of Total	Weighted Lead Days	Weighted Service Lead Days	Weighted Days Elapsed
January	D	\$3,639,696	15.5	20	35.5	5.38%	1.91	0.83	1.08
January	D	\$2,311,375	15.5	20	35.5	3.42%	1.21	0.53	0.68
February	D	\$3,554,195	14.5	20	34.5	5.26%	1.81	0.76	1.05
February	D	\$2,070,062	14.5	28	42.5	3.06%	1.30	0.44	0.86
March	D	\$3,367,214	15.5	18	33.5	4.98%	1.67	0.77	0.90
March	D	\$1,998,591	15.5	25	40.5	2.96%	1.20	0.46	0.74
April	D	\$2,612,768	15.0	20	35.0	3.86%	1.35	0.58	0.77
April	D	\$1,834,050	15.0	23	38.0	2.71%	1.03	0.41	0.62
May	D	\$5,044,004	15.5	25	40.5	7.46%	3.02	1.16	1.87
June	D	\$6,140,847	15.0	25	40.0	9.08%	3.63	1.36	2.27
July	D	\$7,512,658	15.5	25	40.5	11.11%	4.50	1.72	2.78
August	D	\$7,375,498	15.5	25	40.5	10.91%	4.42	1.69	2.73
September	D	\$5,934,872	15.0	24	39.0	8.78%	3.42	1.32	2.11
October	D	\$5,751,846	15.5	25	40.5	8.51%	3.45	1.32	2.13
November	D	\$1,687,926	15.0	19	34.0	2.50%	0.85	0.37	0.47
November	D	\$2,696,320	15.0	19	34.0	3.99%	1.36	0.60	0.76
December	D	\$1,927,958	15.5	23	38.5	2.85%	1.10	0.44	0.66
December	D	\$3,206,460	15.5	22	37.5	4.74%	1.78	0.74	1.04
Total		\$68,686,349	17.4	406	686	101.57%	30.02	15.51	23.51
Average			15	23	38				
	Type of Service	Adjustment Amount	Service Lead	Days Elapsed	Total Lead	% of Total	Weighted Lead Days	Weighted Service Lead Days	Weighted Days Elapsed
January	D	\$10,928	15.5	141	156.5	0.02%	0.03	0.00	0.02
January	D	\$28,962	15.5	141	156.5	0.04%	0.07	0.01	0.06
January	D	\$160	15.5	392	407.5	0.00%	0.00	0.00	0.00
February	D	\$79,102	14.5	147	161.5	0.12%	0.19	0.02	0.17
February	D	\$79,102	14.5	140	154.5	0.12%	0.18	0.02	0.16
March	D	(\$56,160)	15.5	147	162.5	-0.08%	(0.13)	(0.01)	(0.12)
March	D	(\$315,001)	15.5	142	157.5	-0.47%	(0.73)	(0.07)	(0.66)
April	D	(\$53,057)	15.0	148	163.0	-0.08%	(0.13)	(0.01)	(0.12)
April	D	(\$211,042)	15.0	141	156.0	-0.31%	(0.49)	(0.05)	(0.44)
May	D	(\$65,398)	15.5	146	161.5	-0.10%	(0.16)	(0.01)	(0.14)
June	D	(\$39,036)	15.0	148	163.0	-0.06%	(0.09)	(0.01)	(0.09)
July	D	(\$105,700)	15.5	148	163.5	-0.16%	(0.26)	(0.02)	(0.23)
August	D	(\$148,216)	15.5	148	163.5	-0.22%	(0.36)	(0.03)	(0.32)
September	D	(\$158,684)	15.0	148	163.0	-0.23%	(0.38)	(0.04)	(0.35)
October	D	(\$41,043)	15.5	145	160.5	-0.06%	(0.10)	(0.01)	(0.09)
November	D	\$63,956	15.0	142	157.0	0.09%	0.15	0.01	0.13
November	D	(\$72,330)	15.0	141	156.0	-0.11%	(0.17)	(0.02)	(0.15)
December	D	(\$61,185)	15.5	140	155.5	-0.09%	(0.14)	(0.01)	(0.13)
Total		(\$1,664,642)				-1.57%	(2.52)	(0.24)	(2.28)
Total-All Customers		\$67,021,696				100.00%	30.48	15.26	21.22